



HOW MUCH  
OF A GOOD  
THING CAN  
YOU HANDLE?

LIVE THE PALACE LIFE

RESORT CREDIT GUIDE



**PALACE**  
RESORTS®  
AWE-INCLUSIVE™



# YOUR RESORT CREDIT: INSTANT VACATION CASH

Guess what? When you book a vacation at Palace Resorts, you earn up to \$1,500 US Dollars. It's cash back in your guest folio that you can use towards rounds of golf, spa experiences and all sorts of other stuff. There's no need to book in advance, just visit the Palace Vacation Planner desk when you arrive to reserve an activity or get ideas.

## STAY LONGER, GET MORE CASH

Nights:	3	4	5-8	9-11	12+
US\$ Cash Value:	\$500	\$750	\$1,500	\$2,000	\$2,500

## NEED INSPIRATION?

Is all this fun a bit overwhelming? Don't sweat it. Here are just a few ways to spend your cash.

### MOON PALACE GOLF & SPA RESORT

	ADULTS	KIDS
Chichen Itza Tour	\$160	\$160
Isla Mujeres Tour	\$89	\$89
Tulum Express	\$89	\$89
Dolphin Ultimate Gold	\$149	\$149
Tour Around Cancun Island (without transportation)	\$70	\$70
Paradise Adventure (without transportation)	\$90	\$90
Zip Line	\$90	\$90
Valladolid Colonial	\$110	\$110
Jungle Tour & Aquatwister (without transportation)	\$140	\$140
Chef's Dinner	\$99	\$99
Romantic Dinner (per person)	\$150	
Fly board (without transportation)	\$203	\$203

### MOON PALACE JAMAICA GRANDE

Dolphin Swim Program	\$133	\$133
Mystic Mountain Sky Explorer	\$75	\$75
Snorkel Tour	\$80	\$80
Catamaran Sunset Tour	\$85	\$85
Negril Beach and Sunset Tour	\$95	\$95
Konoko Falls	\$80	\$80
Sunvalley Plantation	\$85	\$85

### PLAYACAR PALACE

Chichen Itza Tour	\$170	\$170
Isla Mujeres Tour	\$99	\$99
Tulum Express	\$89	\$89
Dolphin Ultimate Gold (without transportation)	\$149	\$149
Dolphin Ultimate Platinum (without transportation)	\$179	\$179
Tour Around Cancun Island (without transportation)	\$70	\$70
Paradise Adventure (without transportation)	\$90	\$90
Cozumel Total Tour (without ferry tickets)	\$120	\$120
Chef's Dinner	\$99	\$99
Senses Dinner	\$99	\$99
Romantic Dinner (per person)	\$150	

# USE YOUR CASH WISELY. YOU KNOW, FOR FUN.

Here's a quick guide to the maximum credit you can spend on each activity, based on how long your stay is. And if you don't use all of your credit by the end of your stay, you'll get a card with your remaining balance at checkout, good toward any stay in the next year.† You can even pass your card along to a friend, for their next visit to Palace.

## SPA/BEAUTY SALON†

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$100	\$150	\$300	\$400	\$500

## GOLF, SCUBA\*, TOURS, DOLPHIN SWIM, ROMANTIC DINNERS, LONG DISTANCE PHONE CALLS

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$500	\$750	\$1,500	\$2,000	\$2,500

## VACATION MEMORIES\*\*

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$250	\$250	\$250	\$250	\$250

## WEDDING COLLECTION

Stay This Many Nights:	3	4	5-8	9-11	12+
Use Up To:	\$500	\$750	\$1,500	\$1,500	\$1,500



### BEACH PALACE/SUN PALACE (Couples Only)

	ADULTS	KIDS
Chichen Itza Tour	\$160	\$160
Isla Mujeres Tour	\$89	\$89
Tulum Express	\$89	\$89
Dolphin Ultimate Gold (without transportation)	\$149	\$149
Tour Around Cancun Island (without transportation)	\$70	\$70
Paradise Adventure (without transportation)	\$90	\$90
Jungle Tour & Aquatwister (without transportation)	\$140	\$140
Valladolid Colonial	\$110	\$110
Chef's Dinner***	\$99	\$99
Romantic Dinner (per person)	\$150	
Fly board (without transportation)	\$203	\$203

### COZUMEL PALACE

Chocolate Tour	\$90	\$90
Chankanaab Park Admission	\$90	\$70
Snorkeling Adventure Tour	\$69	\$69
Stingray Tour	\$109	\$109
Dolphin Ultimate Gold	\$149	\$149
Dolphin Ultimate Platinum	\$179	\$179
Discovery Scuba Diving	\$150	
Diving (2 tanks)	\$79	
Chef's Dinner	\$99	\$99
Romantic Dinner (per person)	\$150	

### ISLA MUJERES PALACE (Couples Only)

Nautibus Tour	\$69	
Snorkel Tour	\$69	
Garrafon Gate	\$85	
Dolphin Ultimate Gold (without transportation)	\$149	
Dolphin Ultimate Platinum (without transportation)	\$179	
Diving (1 tank) — Certified Diver	\$85	
Discover Scuba Diving	\$160	
Chef's Dinner	\$99	
Romantic Dinner (per person)	\$150	

## TERMS AND CONDITIONS

Promotion valid for all markets. Resort Credit is in USD and can be used towards select tours, golf, spa/beauty salon services, romantic dinners, diving packages, Vacation Memories photo packages, and Palace Resorts Wedding Collection. Promotion, prices and applicable services are subject to change without notice. Promotion will not be extended to travelers on: Famtrips, travel agent or employee rates, complimentary, incentive or compensatory stays. Resort Credit cannot be exchanged for cash, products or merchandise. There is no cash reimbursement if unused.

Guests are entitled to up to \$2,500 RC (12 nights or more); \$2,000 RC (9–11 night stay); \$1,500 RC, \$750 RC or \$500 RC based on length of stay.

For wedding groups please contact our group desk at 800.635.1836 or our Weddings Department at [weddings@palaceresorts.com](mailto:weddings@palaceresorts.com). Guests staying at more than one resort will receive the benefits of the promotion depending on length of stay at each one. Unused credits can be valid for up to one year from the check-out date and are transferable once to one guest, and are not combinable with other unused credit transfers. Unused Resort Credit does not apply towards Spa services.

All Tours, Services and Amenities purchased with Resort Credit must be purchased at full price. Resort Credit promotion is not combinable with other credits, discounts or promotions unless specifically indicated. Resort Credit is applicable only towards the mentioned tours and only when operated by Palace Vacation Planners. All services require reservation at least 24 hours prior to desired service. No refunds will apply in the event that a guest does not arrive for a scheduled service or tour. No-shows are charged at full price. Additional restrictions or exclusions may apply at the time of bookings. Tours and services are subject to availability. Services and amenities must be booked/requested upon arrival. Tours vary by destination. Not applicable towards tours provided by other operators. Resort Credit may only be used for the Ultimate Dolphin Swim Experience program and may not be used towards other dolphin programs or with other operators.

† **Spa/ Beauty Salon:** You can't use your remaining credit on spa experiences. Not combinable with another unused credit transfer.

**Weddings:** Resort Credit does not apply to any other extras or optional services. Resort Credit is only applicable towards wedding collections with a price value of \$3,000 or higher and must be used in its entirety. If Resort Credit is not used towards a wedding package, all other services and amenities must be requested upon arrival.

**Romantic Dinner:** Romantic dinners are for adults and for couples only. Does not apply to parties of more than 2 people. Resort Credit may not be used to purchase romantic dinners at other resorts.

**\*Scuba Diving:** The maximum amount that can be applied to scuba depends on the length of stay. Beginners and non-certified divers can opt for Discover Scuba Diving. For Isla Mujeres Palace the maximum amount for diving (1-tank) or Discover Scuba diving is \$ 300 for a stay of 5–8 nights and \$ 150 for stays of 3 or 4 nights.

**\*\*Vacation Memories/Resort Credit Shop:** Applicable taxes and fees can be paid with cash, credit card or other authorized means, and are subject to changes based on local VAT.

**\*\*\*Chef's dinner** is not available for kids at Sun Palace

**Golf:** Resort Credit is applicable for golf rounds at regular price. Golf rounds include early fee, green fee, twilight fee, and junior fee and exclude all other fees. Resort Credit can also be used towards lessons at the Moon Palace Golf Academy in Mexico. Resort Credit cannot be used towards clubs or shoe rental or purchase of other products. Resort Credit may be applied towards green fees at Riviera Cancún golf course.

**Additional Restrictions for Cozumel Palace and Isla Mujeres Palace:** Resort Credit for golf at Cozumel Palace and Isla Mujeres Palace may be used on the aforementioned concepts at golf courses operated by Palace Resorts, but do not include transportation to and from the golf courses.

**Moon Palace Jamaica Grande:** Resort Credit does not apply for Golf, Golf Academy or Scuba Diving at this property.

**Note:** When using Resort Credit for Vacation Memories, Resort Credit Shop, and other products and services offered as part of this promotion, service fees will apply. These service fees can be paid with cash, credit card or other authorized means.

